



**April 15, 2020**

Dear **Cardholder**,

This is a very important letter to inform you of a change that will affect your ability to utilize the Boost Mobile Wallet Prepaid Mastercard®. As of **June 15, 2020**, Urban FT will no longer be servicing your Boost Mobile Wallet Prepaid Mastercard.

**WHAT THIS MEANS FOR YOU:**

If your prepaid card is setup for automatic transactions, such as direct deposit or automatic withdrawals, you must make new arrangements or discontinue electronic transactions **before May 15, 2020**.

Please make new arrangements by contacting your employer, benefits provider or payees **before May 15, 2020**.

If you do not make new arrangements by **May 15, 2020**, your card number will no longer be valid, and all electronic transactions will fail.

You may continue to use your prepaid card as normal for purchases and ATM withdrawals until **June 15, 2020**.

On **June 15, 2020**, your prepaid card will be closed, and any remaining funds will be sent to you in the form of a paper check. To prevent delays in receiving your paper check, login to your account and verify your mailing address is correct.

For historical purposes, printed transaction history for your existing prepaid card will be available by contacting our customer support team at 646-992-9091 or via email at [care@boostmobilewallet.com](mailto:care@boostmobilewallet.com).

You may also access your transaction history at <http://www.boostmobilewallet.com>. This information will be available for eighteen months following the closure of your Boost Mobile Mastercard.

We kindly ask that you destroy your prepaid card by cutting in half, on or before **June 15, 2020**.

Thank you in advance for your anticipated cooperation and understanding in this matter. For further assistance, please contact customer service at 646-992-9091 available Monday – Friday 8AM-8PM EST.

Sincerely,

**Boost Mobile Wallet**